

**Fourth Semester FYUGP Degree (Reg) Examination April  
2026**

**KU4SECBSW210 - DIGITAL LITERACY FOR SOCIAL  
WORK**

2024 Admission onwards

Time : 1.5 hours

Maximum Marks : 50

**Section A**

Answer any 6 questions. Each carry 2 marks.

1. Write a short note on digital documentation.
2. What is meant by computer virus?
3. Name one role of cyber police.
4. How can cyberbullying be reported?
5. What is the purpose of labels in Gmail?
6. What is Microsoft OneNote?
7. What do you understand by hardware?
8. State the meaning of cloud storage.

**Section B**

Answer any 4 questions. Each carry 6 marks.

9. Describe the advantages of video conferencing platforms.
10. Describe the functions of email filters.
11. Write two advantages of OneNote in academic work.
12. Explain the importance of digital literacy.
13. Explain the different types of data storage.
14. Explain different types of computer languages with examples.

**Section C**

Answer any 1 questions. Each carry 14 marks.

15. Explain VPN (Virtual Private Network), its functions, uses, advantages, and limitations. How does VPN ensure online privacy?
16. Evaluate the impact of AI applications on learning, research, and academic integrity.