



K18P 0363

Reg. No. :

Name :

Fourth Semester M.S.W. Degree (Regular/Supplementary/Improvement)
Examination, March 2018
(2014 Admn. Onwards)

Specialisation – 3 : Optional (C) : Human Resource Management (HRM)
MSW 4C16 : ORGANISATIONAL BEHAVIOR, DEVELOPMENT AND
CHANGE

Time : 3 Hours

Max. Marks : 40

PART – I

Answer **all** questions. **Each** question carries **two** marks.

Write short notes on :

1. Information Technology
2. Intra-personal Conflict
3. Job satisfaction
4. HRD Climate.

PART – II

Answer **any four** questions in **less** than **200** words. **Each** question carries **four** marks.

5. Define sensitivity training and explain the process in detail.
6. Define Team effectiveness and explain the ways to make it.
7. Explain the human factors engineering and its application in OB.
8. Give a critical explanation on the significance of Globalization with special reference to organizational development processes.
9. Define behavioral management and explain the process with examples.
10. Give an analysis on the significance of Power and authority in the organizational development.

P.T.O.



PART – III

Answer **any two** questions in **less** than **800** words. **Each** question carries **eight** marks.

11. Define Occupational Stress. Give measures to manage that for effective team development.
12. Give an explanation on the process of decision making in the context of a development organisation.
13. Give an outline of the different interpersonal conflicts relevant in organizational management.