



K16P 0657

Reg. No.:

Name:

**IV Semester M.S.W. Degree (Reg./Sup.) Examination, June 2016
(2014 Admn.)**

**Specialisation 3 – Optional (C) : HUMAN RESOURCE MANAGEMENT
(HRM)**

MSW 4C16 – Organisational Behavior – Development and Change

Time : 3 Hours

Max. Marks : 40

PART – I

Answer **all** the questions. **Each** question carries **two** marks.

1. Inter group behavior and conflict.
2. Organizational Commitment.
3. HRD climate.
4. Job enrichment.

(2×4=8)

PART – II

Answer **any four** questions in less than **200** words. **Each** question carries **four** marks.

5. What you mean by organizational behavior model ?
6. Define occupational stress and discuss about the strategies to manage it.
7. List out and explain the factors influencing the personality of middle level officers.
8. What is decision making ? Explain the concept of creative and group decision making.
9. How you distinguish the organizational design and structure ?
10. Critically analyse the scope and significance of organizational development in Indian NGOs.

(4×4=16)

P.T.O.



PART – III

Answer **any two** questions less than **800** words. **Each** question carries **eight** marks.

11. Explain the concept of team and team building with specific module to achieve a good team work.
 12. Write a detailed analysis on Stephen Covey's seven habits and the process of creating a learning organization.
 13. Define motivation and explain the strategies of motivating performance in an Indian organization. (2x8=16)
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