



**M 27677**

**Reg. No. : .....**

**Name : .....**

**IV Semester M.S.W. Degree (Reg./Sup.) Examination, June 2015**  
**Optional – III : HUMAN RESOURCE MANAGEMENT (HRM)**  
**Paper – V : Human Resource Information System and Quality**  
**Management**

**Time : 3 Hours**

**Max. Marks : 80**

**PART – I**

**Answer any six (6) of the following. Each question carries 3 marks : (6×3=18)**

1. Network typologies.
2. Sales and marketing.
3. ISO
4. EIA
5. Social Audit.
6. Accident frequency rate.
7. International emission standards.
8. Shares
9. Dividends.

**PART – II**

**Answer any 5 of the following. Each question carries 6 marks : (5×6=30)**

10. Write a note on effluent management.
11. Describe the role of safety officer in ensuring industrial safety.
12. Discuss the impact of industrial health and hygiene on quality of work life.

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13. What are the elements of quality of work life ?
14. Explain how capital mobilization happens in an organisation.
15. Explain the role of social worker in ensuring a satisfied and health workforce.
16. Explain CSR with examples.
17. What are the objectives of production management ?

### PART – III

Answer **any 2** of the following. **Each** question carries **16** marks : **(2×16=32)**

18. Discuss the role of HRIS in improving organisational efficiency.
  19. Discuss the role of EIA in ensuring environmental aspects of business.
  20. Discuss the role of MIS in decision making and executive information system.
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