



M 25304

Reg. No. :

Name :

IV Semester M.S.W. Degree (Reg./Sup.) Examination, June 2014
Optional – III : HUMAN RESOURCE MANAGEMENT (HRM)
Paper – V : Human Resource Information System and Quality
Management

Time : 3 Hours

Max. Marks : 80

PART – I

Answer any 6 of the following. Each question carries 3 marks : (6×3=18)

1. MIS
2. Social Audit
3. Occupational hazards
4. Quality circles
5. T.Q.M.
6. BIS
7. Environment Management System
8. QWL
9. Stock.

PART – II

Answer any 5 of the following. Each question carries 6 marks : (5×6=30)

10. Explain the importance of occupational hygiene.
11. Describe the role of social worker in promoting industrial safety.
12. Explain the business functions of an organisation.
13. Briefly describe MIS and advantages of HRIS.
14. Explain systems approach of functioning is an organisation.

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15. Highlight importance of planning and control in business organisation.
16. Explain quality of work life.
17. Explain ISO standardisation and BIS and the relevance of these on quality.

PART – III

Answer **any 2** of the following. **Each** question carries **16** marks :

(2×16=32)

18. C.S.R. and business, explain the relationship.
19. Explain with examples occupational hazards and corporate health promotion programmes.
20. Explain the role of quality management system in business.