



M 23462

Reg. No. :

Name :

IV Semester M.S.W. (Reg./Sup.) Degree Examination, June 2013

Optional III – HUMAN RESOURCE MANAGEMENT (HRM)

Paper V : Human Resource Information System and Quality Management

Time: 3 Hours

Max. Weightage : 80

PART – I

Answer **any 6** of the following . **Each** question carries **3** marks. (6×3=18)

1. Capital
2. Debentures
3. CSR
4. Production Management.
5. HRIS
6. Industrial Hygiene
7. Productivity
8. QMS
9. HRM.

PART – II

Answer **any 5** of the following. **Each** question carries **6** marks. (5×6=30)

10. Explain the importance of social responsibility in business.
11. Explain the need for health and safety provisions in an organisation. Give examples.
12. Explain the importance of QMS in organisation.
13. What is accident ? Is there accident proners ?



14. Explain the term Quality of Work Life ? Discuss strategies to improve QWL.
15. Discuss the need for social auditing in business organisations.
16. Explain the need for social work in business organisation.
17. Discuss the ISO audit protocol.

PART – III

Answer **any 2** of the following. **Each** question carries **16** marks.

18. Discuss the need and importance of HRIS in an organisation. How does it help in decision making ?
19. The Reduce, Reuse and Recycle Strategy and its implications in current business world.
20. Explain the concepts of occupational health, hygiene, hazards and diseases.

(2×16=32)