



M 19258

Reg. No. :

Name :

IV Semester M.S.W. (Reg./Sup.) Degree Examination, June 2011

Optional – III : HUMAN RESOURCE MANAGEMENT (HRM)

Paper – V : Human Resource Information System and Quality Management

Time : 3 Hours

Max. Marks : 80

PART – I

Answer **any 6** of the following. **Each** question carries **3** marks : **(6×3=18)**

1. Information technology
2. Knowledge Management
3. Occupational diseases
4. Shares
5. Opportunity cost
6. Personnel inventory
7. Total quality management
8. ISO audit protocol
9. Budget.

PART – II

Answer **any 5** of the following. **Each** question Carries **6** marks. **(5×6=30)**

10. Explain systems approach of functioning in organisations.
11. What are the objectives of production management ?
12. What is the need for ensuring occupational hygiene ?
13. A safe and accident free work environment increases productivity. Justify.

P.T.O.

M 19258



14. What are the measures by which recycling of products and materials can be ensured in organisations ?
15. How is quality ensured by adhering to ISO standardization ?
16. How can you ensure a win-win compensation design without adding to the HR costs ?
17. Explain the concept of industrial health.

PART – III

Answer **any 2** of the following. **Each** question Carries **16** marks.

(2×16=32)

18. What is corporate social responsibility ? Examine the role of a social worker in carrying out the programmes under CSR.
 19. What is the role of HRIS in organizational decision making ?
 20. Define industrial safety. What are the pre accident and post accident strategies adopted by organisations to ensure industrial safety ?
-