



**K19P 0149**

Reg. No. : .....

Name : .....

**IV Semester M.S.W. Degree (Reg./Suppl./Imp.) Examination, April 2019  
(2014 Admission Onwards)**

**Specialisation : 3**

**Optional (c) : Human Resource Management (HRM)**

**MSW 4C16 : ORGANISATIONAL BEHAVIOUR, DEVELOPMENT  
AND CHANGE**

Time : 3 Hours

Max. Marks : 40

**PART – I**

Answer **all** questions. **Each** question carries **two** marks.

Write short notes on :

1. Globalization and OB
2. Power and authority
3. Goal setting
4. Organizational structure.

**PART – II**

Answer **any four** questions in less than **200** words. **Each** question carries **four** marks.

5. Give a detailed account on the Scope and practice of organizational development in a service organization.
6. What is a Johari's Window ? Explain its significance in OD process.
7. Define Interactive conflicts and explain the types in detail.
8. Explain the term Job satisfaction with ways to improve that.
9. What do you mean by occupational stress ? Give measure to manage that.
10. Give an explanation on the organizational culture with suitable illustrations.

P.T.O.



PART – III

Answer **any two** questions in less than **800** words. **Each** question carries **eight** marks.

11. Give an account on the impact of culture on the functioning of an organization in India with the support of a case illustration.
  12. Write an essay on the concepts and their evolution related to organizational behavior models.
  13. Give an analysis on the significance of Power and authority in the organizational development process and team management.
-