



K19P 0142

Reg. No. : .....

Name : .....

Fourth Semester M.S.W. Degree (Regular/Supplementary/Improvement)  
Examination, April 2019  
(2014 Admission Onwards)

MSW 4C13 : HUMAN RESOURCE MANAGEMENT AND HUMAN  
RESOURCE DEVELOPMENT

Time : 3 Hours

Max. Marks : 40

PART – I

Answer **all** questions. **Each** question carries **two** marks.

Write short notes on :

1. Capital mobilization
2. Human resource in Industry
3. Job description
4. Personnel records.

PART – II

Answer **any four** questions in less than **200** words. **Each** question carries **four** marks.

5. Give an account on the philosophical base of modern management.
6. Characterize the wage survey and explain the process of doing a wage survey.
7. Define induction and explain the process of induction.
8. Give a critical explanation on the significance and application of office automation in service organizations.
9. Define TQM and explain the process.
10. Furnish an analysis on the HR department of a service organization with illustrations.

P.T.O.



PART – III

Answer **any two** questions in less than **800** words. **Each** question carries **eight** marks.

11. Explain the need of training in human resource development with the support of field experiences and substantiate the concept of training need analysis.
12. Give an explanation on the components of good HRD system with illustrations of a case study.
13. Give an outline of the different management functions and explain any three of them in detail.