

M 24309

Reg. No. :

Name :

III Semester M.S.W. Degree (Regular/Supple.) Examination, December 2013 HRM II : INDUSTRIAL RELATIONS

Time: 3 Hours

Max. Marks: 80

PART-I

Answer **any six** questions. **Each** question carries **3** marks. Answer to a question is limited to **100** words.

Write short notes on :

- 1. Industrial relations
- 2. Adjudication
- 3. Works councils
- 4. Red hot stove rule
- 5. Latent conflict
- 6. Code of discipline
- 7. Close shop
- 8. Lock outs
- 9. Voluntary conciliation.

(6×3=18)

PART-II

Answer any five questions. Each question carries 6 marks. Answer to a question is limited to 200 words :

- 10. Explain Gandhian approach to industrial relations.
- 11. What are the functions of Employer's organisation?
- 12. What are the important provisions of Trade Union Act, 1926?

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13. Explain the characteristics and importance of collective bargaining.

14. Discuss the scope of workers participation in management.

15. What are the causes for conflicts in an organisation ?

16. Explain different forms of strikes.

17. What are functions of ILO?

(5×6=30)

PART – III

Answer **any two** questions. **Each** question carries **equal** marks. Answer to **a** question is limited to **900** words :

18. Discuss the importance and procedure of grievance handling in an organisation.

- 19. Sketch the history of industrial relations in India.
- 20. Explain the problems faced by trade union movements in India. Suggest remedies.
- 21. Explain in detail the guidelines that should be followed to make collective bargaining a success. (16×2=32)