



M 20831

Reg. No. :

Name :

Third Semester M.S.W. Degree (Reg./Sup.) Examination, December 2011
OIII – HRM II (Optional – III)
INDUSTRIAL RELATIONS

Time : 3 Hours

Max. Marks : 80

PART – I

Answer **any 6** of the following. **Each** question carries **3** marks : **(6×3=18)**

1. Trade union
2. Code of discipline
3. Voluntary arbitration
4. Labour welfare
5. Standing orders
6. Collective bargaining
7. Grievance
8. Strike
9. Industrial dispute.

PART – II

Answer **any 5** of the following. **Each** question carries **6** marks : **(5×6=30)**

10. Explain the functions of trade unions.
11. What are the characteristics of industrial relations ?
12. Discuss the types of indiscipline evident in industries.
13. What are the non statutory labour welfare measures ?

P.T.O.

M 20831



14. Explain grievance redressal in organisations.
15. What are the principles of collective bargaining ?
16. Differentiate between strike and lockout.
17. Elaborate the procedure of conducting domestic enquiry.

PART – III

Answer **any 2** of the following. **Each** question carries **16** marks :

(2×16=32)

18. Discuss how labour welfare evolved in India.
 19. Explain the various types of industrial conflict.
 20. Explain the concept of workers participation in management. How can a social worker intervene to promote the participation of workers ?
-