



M 20830

Reg. No. :

Name :

Third Semester M.S.W. Degree (Reg./Sup.) Examination, December 2011
O III : HRM – I
Optional III : HUMAN RESOURCE MANAGEMENT

Time: 3 Hours

Max. Marks: 80

PART – I

Answer **any 6** of the following. **Each** question carries **3** marks. **(6×3=18)**

1. Compensation management
2. Human resource audit
3. Induction
4. Collective bargaining
5. Job description
6. Human resource outsourcing
7. Corporate social responsibility
8. Selection
9. Six sigma.

PART – II

Answer **any 5** of the following questions. **Each** question carries **6** marks. **(5×6=30)**

10. Write a note on the operative functions of an HR manager.
11. What are the characteristics of a sound HR policy ?
12. Differentiate between on the job and off the job training.
13. Explain the need for providing incentives to employees.

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14. Write a short note on the pay commission.
15. What are the key concepts of total quality management ?
16. Explain the concept of job evaluation.
17. Differentiate between training and development.

PART – III

Answer **any two** of the following questions. **Each** carries **16** marks. **(2×16=32)**

18. Elaborate the various sources of recruitment.
19. What is the need for training programmes in industries ? Explain the process of training need assessment.
20. Mentoring is currently the most popular method of training the top management of various organisation. Explain with examples, mentoring as a training method.

PART – II

(5×3=15)

Answer any 5 of the following questions. Each question carries 3 marks.

10. Write a note on the operative functions of an HR manager.
11. What are the characteristics of a sound HR policy ?
12. Differentiate between on the job and off the job training.
13. Explain the need for providing incentives to employees.

P.T.O.