



K16P 0645

Reg. No. :

Name :

II Semester M.S.W. Degree (Reg./Supple.) Examination, June 2016
MSW 2C 05 : WORKING WITH GROUPS

Time : 3 Hours

Max. Marks : 40

PART – I

Answer **all** questions. **Each** question carries **two** marks.

1. Define group work and explain the use of groups in social work practice.
2. What are the different forms of non-verbal communication ? Why a group worker needs to learn about non-verbal communication ?
Posture, body orientation, facial expression, eye contact, gestures, clothing, personal boundaries, territoriality, voice, physical appearance, environment.
3. What is groupthink ? What are the factors that promote groupthink ?
4. Briefly describe stages in group development. (4×2=8)

PART – II

Answer **any four** questions in **less** than **200** words. **Each** question carries **four** marks.

5. Explain the basic philosophy underlying social group work as a method of social work.
6. Explain the steps in problem solving process in a group and identify the barriers to effective problem solving.
7. Describe the core skills needed for a group worker.



8. Explain the strategies to deal with conflicts in a group.
9. What are the guidelines for forming and leading a group ?
10. Explain how norms are learned and developed in a group. (4×4=16)

PART – III

11. Describe the six developmental stages of group work and explain the task of group worker in each of these stages.
12. Based on the purpose, what are the different types of groups possible ?
13. What are the theories helpful in Working With Groups ? (2×8=16)