



K21P 1040

Reg. No. :

Name :



III Semester M.S.W. Degree (CBSS – Reg./Suppl./Imp.)
Examination, October 2021
(2018 Admission Onwards)
Specialisation : 3

Optional (C) : HUMAN RESOURCE MANAGEMENT (HRM)
MSW 3C 12 : Industrial Relations and Labour Welfare

Time : 3 Hours

Max. Marks : 40

PART – I

Answer **any four** questions. **Each** question carries **two** marks.

Write short notes on :

1. Quality of work life
2. Adjudication
3. Social assistance
4. Standing orders
5. Labour welfare officer
6. ILO.

(4×2=8)

PART – II

Answer **any four** questions in less than **200** words. **Each** question carries **four** marks.

7. Describe the scope of social work in industry.
8. Explain the advantages and limitations of collective bargaining in India.
9. Write a short essay on the impact of globalization and liberalization on Indian Industrial Relation.

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10. Explain the scope of IR in India.
11. What are the theories of Trade Union ? Explain.
12. Describe the statutory machinery for settlement of Industrial Dispute.
13. Explain the causes and consequences of industrial conflict. (4×4=16)

PART – III

Answer **any two** questions in less than **800** words. **Each** question carries **eight** marks.

14. Define Trade Union. Explain the functions of Trade Union.
 15. Explain the grievance handling procedures and practices in industries.
 16. What are the problems concerned with job dissatisfaction ? And explain the use of social work services in the treatment of such problems. (2×8=16)
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