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11	Semester B.Com. Degree (CBCSS-I Examination, April 2 (2014 Admission Onw CORE COURSE IN COM 2B03COM : Principles of	Reg./Supple./Improv.) 2019 vards) IMERCE Marketing
Time	e : 3 Hours	Max. Marks: 40
	PART – A	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
An	swer all questions. Each question carries	1/2 mark.
	The aim of relationship marketing is	
2.	is the first stage of Produ	ct Life Cycle.
3.	Introducing a product at low price and increasing the price once the brand succeeds is known as pricing.	
4.	The basic objective of marketing function is to link and (4x1/2=	
	PART – B	
An	swer any four questions. Each question	carries 1 mark.
5.	What is product positioning?	
6.	What is zero level channel?	
7.	What is 4 P's in marketing?	8
8.	What is merchant middlemen?	
9.	What is cost based pricing ?	
10.	What is Penetration pricing?	(4×1=4)
		P.T.O.



PART - C

Answer any six questions (Not exceeding one page). Each question carries 3 marks.

- 11. Discuss the classification of markets.
- 12. Write a short note on classification of consumer goods.
- 13. What are the advantages of packaging?
- 14. What is PLC?
- 15. What is customer relationship marketing?
- 16. Discuss the way in which a firm build its brand equity.
- 17. What is service marketing? Discuss its elements.
- 18. Briefly discuss the modern channels of marketing.

 $(6 \times 3 = 18)$

PART - D

Answer any two questions. Each question carries 8 marks.

- 19. What is marketing? Discuss the functions of marketing.
- What do you mean by middlemen? Discuss different types of middlemen and its functions.
- 21. What is pricing? Discuss its objectives and importance. (2x8=16)