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M 4369

th Som 2013 Blom Reg. No. : .....

Name : ....

V Semester B.A./B.Sc./B.Com./B.B.A./B.B.A. T.T.M./B.B.M./ B.C.A./ B.S.W./B.A. Afsal ul Ulama Degree (CCSS - Reg./Supple./Improv.) Examination, November 2013 Core Course in Commerce 5B13 COM : HUMAN RESOURCE MANAGEMENT (Optional)

Time: 3 Hours

Max. Weightage: 30

#### PART-A

Two bunches of questions carrying equal weightage of one. Answer all questions.

- 1. 1) Function of HRM
  - a) Innovation
  - c) Job analysis
  - 2) Application blank
    - a) Job analysis
    - c) Selection process
  - 3) Demotion
    - a) Upward movement
    - c) Promotion process
  - 4) Security of employment
    - a) Halsay plan
    - c) Man power planning

- b) New product
- d) None
- b) Job appraisal
- d) None
- b) Downward movement
- d) None
- b) Trade union
- d) None

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- II. Match the following :
  - 5) Man power planning
  - 6) OJT
  - 7) Graphic Rate scales
  - 8) Esteem needs

- a) On the job ticket
- b) Motivation theory
- c) Performance appraisal
- d) Current man power
- e) On the job training
- f) Desired man power

 $(W. 2 \times 1 = 2)$ 

## PART-B

Answer any 8 questions. Each question carries a weightage of one.

- 9) What is Job analysis?
- 10) What is job description ?
- 11) What is man power planning?
- 12) What is meant by selection ?
- 13) What is the concept of Training?
- 14) What is Job grading ?
- 15) What do you mean by performance appraisal?
- 16) What do you mean by wage incentive?
- 17) What do you mean by Grievance?
- 18) What is dismissal?

 $(W.=8\times1=8)$ 

#### PART-C

-3-

Answer any six questions. Each question carries a weightage of two.

19) Explain the functions of Trade Unions.

20) What are the causes of indiscipline ?

21) What are the essentials of a sound incentive plan?

22) What are the objectives of wage and salary administration ?

23) What are the objectives of performance appraisal ?

24) What are the uses of Job Evaluation ?

25) Explain the need for training.

26) Discuss the process of career planning.

## $(W. = 6 \times 2 = 12)$

PART-D

Answer any two. Each carries a weightage of four :

- 27) Describe the process of man power planning.
- 28) Explain the uses of Job analysis.
- 29) Explain the censes of change.

 $(W. = 2 \times 4 = 8)$