



M 11446

Reg. No. :

Name :



V Semester B.A./B.Sc./B.Com./B.B.A./B.B.A. T.T.M./B.B.M./B.C.A./B.S.W.
Degree (CCSS – Regular) Examination, November 2011
CORE COURSE IN COMMERCE
5B13 COM : Human Resource Management

Time: 3 Hours

Max. Weightage : 30

PART – A

This Part consist of **two** bunches of questions carrying **equal** weightage of **one**.
Each bunch consist of **four** objective type questions. Answer **all** questions.

I. Fill in the blanks :

1. On the job training method means _____
2. H.R.A. stands for _____
3. Trade Union is an organisation of _____
4. Job analysis is the basis for _____

(W. 1)

II. 5. Which is not concerned with Human Resource Management system ?

- | | |
|---------------------|-----------------------|
| a) Brand management | b) Man power planning |
| c) Job design | d) Working condition |

6. Which of the following attributes should be possess by the personnel manager ?

- | | |
|-------------------------|----------------------|
| a) Intelligence | b) Educational skill |
| c) Discriminating skill | d) All of these |

7. In India population census is collected once in _____

- | | |
|-------------|-------------|
| a) 5 years | b) 10 years |
| c) 15 years | d) 20 years |

8. Human Resource Management includes

- | | |
|---------------|-----------------------|
| a) Motivation | b) Man power planning |
| c) Control | d) None of these |

(W. 1)

P.T.O.



PART – B

Answer **any 8** questions in **one** or **two** sentences **each**. **Each** question carries a weightage of **one**.

- 9. What is induction ?
- 10. What is recruitment ?
- 11. Define conflict.
- 12. What is incentive ?
- 13. What is job satisfaction ?
- 14. What are the measures of improving human relations ?
- 15. What is the need for job analysis ?
- 16. What is HRM ?
- 17. What do you mean by merit rating ?
- 18. What is human resource planning ?

(W = 8×1=8)

PART – C

Answer **any 6** questions. Answer not to exceed **one** page. **Each** question carries a weightage of **two**.

- 19. What are the objectives of training ?
- 20. What are the steps involved in job evaluation ?
- 21. What are the conventional method of human relations training ?
- 22. What are the different methods of wage payment systems ?
- 23. What are the causes of indiscipline ?
- 24. What are different reasons for industrial disputes ?
- 25. What are the modern methods of human relations training ?
- 26. Mention the different methods of finding labour turn over ratio.

(W = 6×2=12)

PART – D

Answer **any 2**. **Each** question carries a weightage of **four**.

- 27. Briefly explain the different methods of training.
- 28. What are the objectives of H.R.D. ?
- 29. Explain the need for man power training.

(W = 2×4=8)