



K17U 1069

Reg. No.: .....

Name: .....

**II Semester B.Com. Degree (C.B.C.S.S. – Reg./Supple./Imp.)**  
**Examination, May 2017**  
**CORE COURSE IN COMMERCE**  
**2B04COM : Human Resource Management**  
**(2014 Admn. Onwards)**

Time : 3 Hours

Max. Marks : 40

PART – A

Answer **all**. **Each** carries  $\frac{1}{2}$  marks.

1. What is Job description ?
2. What is Collective bargaining ?
3. What is Dismissal ?
4. What is Time wage system ?

(4x $\frac{1}{2}$ =2)

PART – B

Answer **any four** questions. **Each** carries **one** mark.

5. Define HR planning.
6. State two sources of external recruitment.
7. Define induction.
8. What do you mean by Remedial Training ?
9. What is Confidential Report ?
10. What is Discipline ?

(4x1=4)

P.T.O.



PART – C

Answer **any six**. **Each** carries **three** marks.

11. When do grievances arise ?
12. What are the advantages of incentive plans ?
13. Explain the scope of HRD.
14. Briefly describe various types of training.
15. Explain the steps in selection process.
16. Discuss the process of HR planning.
17. Explain the uses of job analysis.
18. Explain the role of HR Manager. (6×3=18)

PART – D

Answer **any two**. **Each** carries **eight** marks.

19. Discuss the problems of trade unions in India.
  20. Explain the factors affecting wages.
  21. Explain the uses and limitations of performance appraisal. (2×8=16)
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