



0125291

K19U 2554

Reg. No. :

Name :

III Semester B.B.A./B.B.A. (TTM) Degree (CBCSS-Reg./Sup./Imp.)

Examination, November - 2019

(2014 Admn. Onwards)

CORE COURSE

3B05 BBA/ BBA (TTM) : OPERATIONS MANAGEMENT

Time : 3 Hours

Max. Marks : 40

SECTION - A

Answer the 4 questions. Each question carries $\frac{1}{2}$ marks. (4x $\frac{1}{2}$ = 2)

1. What is work study?
2. What is production?
3. Explain the term 'waste management'.
4. Explain Conveyors?

SECTION - B

Answer any 4 questions. Each question carries 1 mark. (4x1=4)

5. Define plant layout.
6. What is Inventory management?
7. What is cost of quality?
8. What do you mean by scatter diagram?
9. Give the meaning of product design?
10. What is TQM?

SECTION - C

Answer any 6 questions. Each question carries 3 marks. (6x3=18)

11. Explain the term Plant maintenance.
12. What is PPC?
13. State the Process of Inventory control.
14. Mention the concept of 'six sigma'.
15. Bring out the principles of plant layout.
16. Differentiate product layout and process layout.

P.T.O.



17. What are the objectives of material handling?
18. What are the advantages of integrated material handling?

SECTION-D

Answer any 2 questions. Each question carries 8 marks. (2x8=16)

19. Explain various techniques of inventory control.
20. Write short note on:
 - a) industrial safety
 - b) Quality circle
 - c) JIT
 - d) Green Manufacturing
21. What are the tools and techniques used for Quality improvement?
22. Bring out different types of manufacturing system.