

Reg. No.	:		
Name ·			

I Semester B.B.A./B.B.A. R.T.M./B.B.A. T.T.M. Degree (CCSS – Regular) Examination, November 2014 (2014 Admn.) CORE COURSE

1B01 BBA/BBA(RTM)/BBA(TTM): Principles and Practices of Management

Time: 3 Hours Max. Marks: 40

SECTION - A

Explain the features of a good centrol system

Answer all the questions. Each question carries 1/2 mark. Fill in the blanks.

LII	ii iii trie Diariks.	*	
1.	Arrangement of managerials positions	in an organisation is known as	
2.	Fayol classified industrial activities into	groups.	
3.		on of management.	
4.	function refers to the	procurement and development of	
	individuals at work.		$(4 \times \frac{1}{2} = 2)$

SECTION-B

Answer any four questions. Each question carries 1 mark.

- 5. What is Harmoney of objectives?
- 6. Explain planning premises.
- 7. Explain the principle of "Direct Personal Contact" in co-ordination.
- 8. What is upward communication?
- 9. What do you mean by departmentation by products?
- Explain "Line and staff organisation".

 $(4 \times 1 = 4)$



SECTION-C

Answer any six questions. Each question carries 3 marks.

- 11. "Management is a profession". Do you agree ? Give reasons.
- 12. State the contributions of George Elton Mayo.
- 13. What is objective? State its importance.
- 14. State the factors affecting the degree of decentralisation.
- 15. What is Direction? State its features.
- 16. Explain the features of a good control system.
- 17. What are the merits of scientific management?
- 18. Define Top Level management. State its functions.

 $(6 \times 3 = 18)$

SECTION - D

Answer any two questions. Each question carries 8 marks.

- 19. What is supervision? State the functions of a supervisor.
- 20. What is formal communication? State its merits and demerits.
- 21. Define planning. State the steps involved in planning.

 $(2 \times 8 = 16)$