



K23U 1060

Reg. No. :

Name :

IV Semester B.B.A./B.B.A.(RTM) Degree (CBCSS – OBE – Regular/
Supplementary/Improvement) Examination, April 2023

(2019 Admission Onwards)

GENERAL AWARENESS COURSE

4A13BBA/BBA (RTM) : IT Tools for Business

Time : 2 Hours

Max. Marks : 20

SECTION – A
(Very Short Answer)

Answer **all** the questions. **Each** question carries **one** mark.

1. What is 'www' ?
2. Expand URL.
3. What is a 'Domain Name' ?

(3×1=3)

SECTION – B
(Short Answer)

Answer **any three** questions. **Each** question carries **two** marks.

4. What is meant by 'Cyber Ethics' ?
5. How do RAM and ROM differ ?
6. State any two demerits of e-learning among students.
7. Distinguish between the Internet and Intranet.
8. Pick two examples of input devices.
9. What is 'Network Topology' ?

(3×2=6)

P.T.O.



SECTION – C
(Essay)

Answer **any two** questions. **Each** question carries **three** marks.

10. How do you create a worksheet with EXCEL ?
11. Distinguish between Software and Hardware.
12. Discuss the distinguishing features of using MS WORD.
13. Summarise the different forms of Cyber Crimes.
14. Bring out any two merits and demerits of M-Commerce.

(2×3=6)

SECTION – D
(Long Essay)

Answer **any one** question. **Each** question carries **five** marks.

15. Define Network. Highlight its different classifications in detail.
16. Trace the history and evolution of the computer.
17. What is a Spreadsheet ? Discuss its uses and limitations in detail.
18. Write an essay on the scope and importance of IT in Business operations.

(1×5=5)