



K22P 3356

Reg. No. :

Name :

IV Semester M.S.W. Degree (C.B.S.S. – Reg./Supple./Imp.)
Examination, April 2022
(2018 Admission Onwards)
MSW 4C 13 : HUMAN RESOURCE MANAGEMENT AND HUMAN
RESOURCE DEVELOPMENT

Time : 3 Hours

Max. Marks : 40

PART – I

Answer **all** questions. **Each** question carries **two** marks.

Write short notes on :

1. Human Resource Audit
2. ISO
3. Bonus
4. Job Specification.

(4×2=8)

PART – II

Answer **any four** questions in less than **200** words. **Each** question carries **four** marks.

5. Define CSR and give an overview on Indian context.
6. Give a detailed account on the principles of management.
7. What do you mean by personnel records ? Explain the types and uses.
8. What do you mean by quality control ? Explain its significance in management.
9. Critically evaluate the process of office automations in a Government Department.

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10. Explain the models of compensation with examples.

11. Describe Recruitment process.

12. Explain Human Resource Development.

(4×4=16)

PART – III

Answer **any two** questions in less than **800** words. **Each** question carries **eight** marks.

13. Discuss about the role and competences of an HR Manager in non-profitable non-governmental organisations.

14. Give an analysis on the HR department of a business organization with illustrations.

15. Prepare a training module for the development of Human resource in Grass root level organization initiated in the rural villages of Kerala.

(2×8=16)
