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V Semester B.A./B.A. Afsal-UI-Ulama/B.Sc./B.Com./B.T.T.M./B.B.A./
B.B.A. – T.T.M./B.B.A. – A.H./B.C.A./B.S.W./B.M.C. Degree (C.B.C.S.S. – O.B.E. –
Regular/Supplementary/Improvement) Examination, November 2025
(2019 to 2023 Admissions)

Generic Elective Course 5D03BBA/BBA(RTM) : E-COMMERCE

Time: 2 Hours

Max. Marks: 20

## PART - A

Answer all questions. Each question carries 1 mark

- 1. What is e-commerce?
- 2. Define the term 'digital market place'.
- 3. What is digital certificate?
- 4. Why biometrics is used?
- 5. Define M-Commerce.
- 6. Give an account of the challenges faced by C2C model of e-commerce. (6×1=6)

## PART - B

Answer any four questions. Each question carries 2 marks.

- Compare and contrast debit card and credit card.
- 8. Explain C2G e-commerce model.
- 9. What are the challenges of EFT?
- 10. Discuss the terms e-cash and e-cheque.

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- 11. Explain about the challenges faced by e-commerce.
- 12. Write a short note on IT Act 2000.

 $(4 \times 2 = 8)$ 

## PART - C

Answer any one question, which carries 6 marks.

- 13. Explain the features, advantages and limitations of B2B and B2C models of e-commerce.
- 14. Explain the origin of e-commerce. Also explain the features of e-commerce.

 $(1 \times 6 = 6)$