



K22U 2247

Reg. No. :

Name :



V Semester B.Com. Degree (CBCSS – OBE – Regular/Supplementary/
Improvement) Examination, November 2022
(2019 Admission Onwards)

Core Course
COMPUTER APPLICATION – III
5B11 COM : Information Technology for Business

Time : 2 Hours

Max. Marks : 20

PART – A

Answer **any three** questions from the following. **Each** question carries **1** mark.

1. What is E-commerce ?
2. Explain Management Information System.
3. Explain Customer Relationship Management System.
4. What is the use of functions in excel ? (3×1=3)

PART – B

Answer **any three** questions from the following. **Each** question carries **3** marks.

5. Write down the advantages of E-payment systems.
6. Write a note on Charts in excel.
7. Explain briefly B2B, B2C, C2C and C2B.
8. Write a note on statistical function in excel. (3×3=9)

PART – C

Answer **any one** question from the following. The question carries **8** marks.

9. Explain the types of information system.
 10. Explain the phases of ERP implementation. (1×8=8)
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