



M 26601

Reg. No. :

Name :

**I Semester M.A./M.Sc./M.Com. Degree (Regular/Supplementary/
Improvement) Examination, November 2014
Commerce (2014 Adm. under CBSS)
COM1C04 : ORGANIZATIONAL BEHAVIOUR**

Time : 3 Hours

Maximum Marks : 60

SECTION – A

(Answer **any four**) (1 mark for Part a , 3 marks for Part b, 5 marks for Part c).

1. a) What is organisational behaviour ?
b) 'Decision-making mechanism has some important assumptions'. What are the assumptions ?
c) What is meant by conflict ? State issues involved in conflict.
2. a) Define organisational culture.
b) Defence mechanism is the way of action for overcoming frustration -- Explain types of frustration.
c) Cohen has suggested four methods for attitude change. Briefly explain.
3. a) What do you mean by conflict management ?
b) Distinguish between MD and OD.
c) Briefly explain stages in life cycle of a team.
4. a) What is the meaning of Group Dynamics ?
b) Distinguish between job enrichment and job enlargement.
c) State S.R. Model of behaviour process.
5. a) OB is total systems approach. Do you agree ? Why ?
b) What do you mean by Nominal Group Technique ?
c) Write a note on Ritualism.

P.T.O.



- 6. a) Define Motive.
- b) Distinguish between sensation and perception.
- c) Explain Autocratic model of organisational behaviour. (4×9=36)

SECTION – B

- 7. a) What is grid training ? What are the processes involved in grid training ?
- OR

- b) Discuss the major reasons for the failure of a theory in practice. How does knowledge of organisational behaviour contribute to effective managing of organisations ?

- 8. a) Explain Vroom's expectancy theory of motivation.
- OR

- b) What is conflict Episode ? Discuss various stages of conflict Episode.

(2×12=24)